



COMPANY PROFILE



Cleanliness Crafted,
Excellence Delivered.

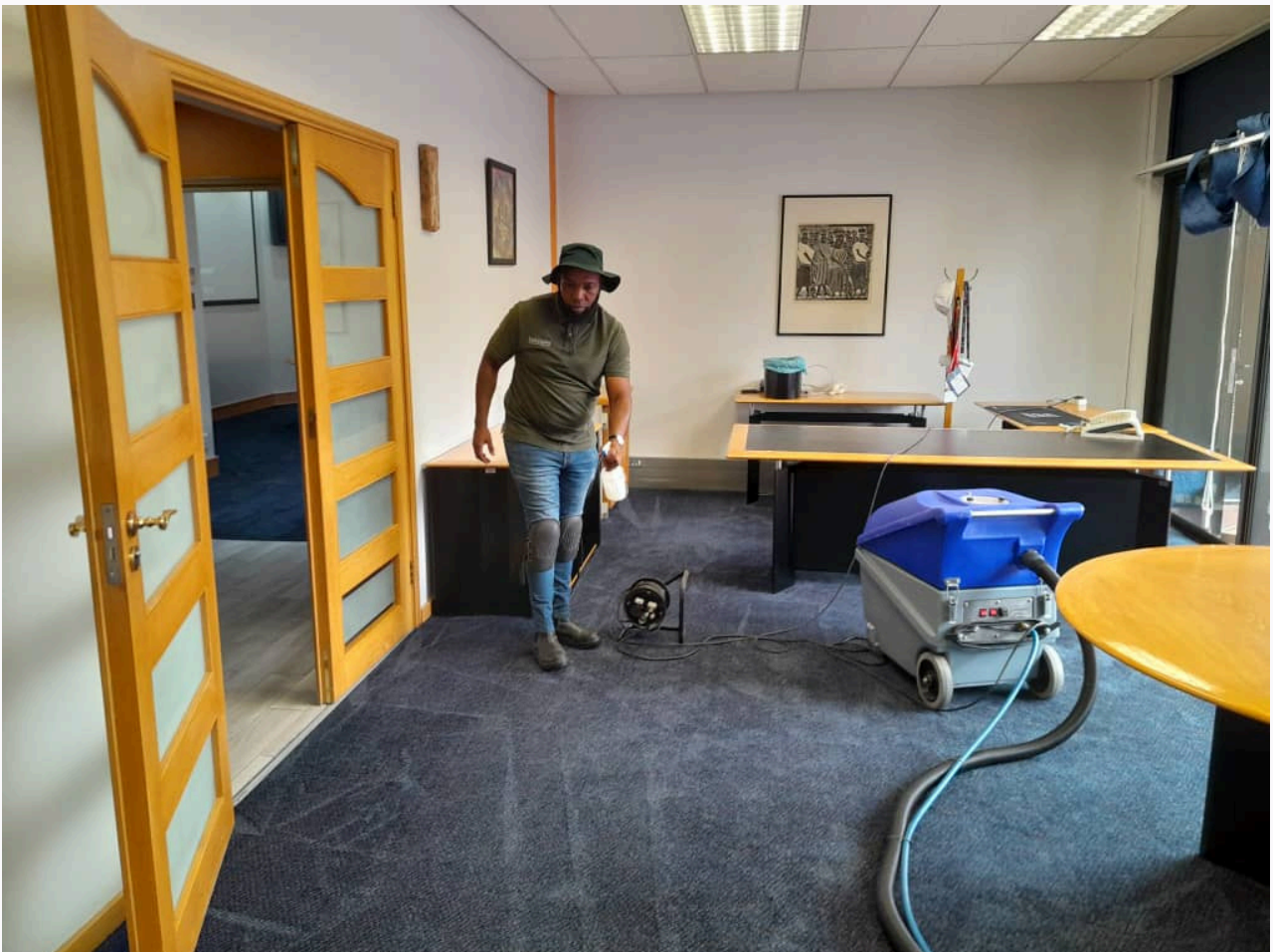
ABOUT US



A Brief Story About The Company

Robsman Investment is Namibia's premier provider of comprehensive cleaning solutions, strategically located in Windhoek. Established in 2014, our company has swiftly risen as a trusted name in the cleaning industry. We are committed to delivering quality, efficiency, and sustainability while creating clean and welcoming environments for our clients.

With a team of 52 permanent and 10 fixed-term employees, we serve a diverse clientele, including government offices, healthcare facilities, corporate sectors, and private residences. Our mission is to provide unparalleled cleaning services that exceed client expectations, enhance workplace well-being, and contribute to environmental sustainability.



Cleanliness Crafted, Excellence Delivered.

VISION

To be the most respected and leading provider of contract cleaning and facilities support services in Namibia, recognised for service excellence and environmental responsibility.



MISSION

To deliver the highest quality cleaning services by exceeding client expectations through continuous improvements in quality, service, and productivity.



VALUES

01

Integrity

Acting with honesty, openness, and keeping our promises.

02

Excellence

Delivering the best quality service with attention to detail.

03

Respect

Caring for our staff, clients, and the environment.

04

Sustainability

Utilising eco-friendly practices to protect our planet.

CHALLENGES WE SOLVE

- Maintaining high hygiene standards in diverse settings.
- Providing customised cleaning solutions tailored to client needs.
- Ensuring sustainable and environmentally conscious practices.
- Enhancing productivity and employee well-being through clean spaces.



Maintaining high hygiene standards in diverse settings

We understand the importance of hygiene across various environments, including offices, healthcare facilities, and residences. Our specialised teams are trained to address unique cleaning needs, ensuring a clean and safe atmosphere for all.



Providing customised cleaning solutions tailored to client needs

We believe every client is unique, which is why we develop personalised cleaning strategies. From specific cleaning schedules to specialised services, we cater to the exact requirements of each client.



Ensuring sustainable and environmentally conscious practices

We prioritise eco-friendly methods by using biodegradable cleaning products and energy-efficient equipment. Our approach minimises environmental impact while maintaining the highest cleaning standards.



Enhancing productivity and employee well-being through clean spaces

A clean workplace promotes productivity and reduces health risks. Our services create hygienic environments that boost employee morale and contribute to overall organisational success.



OUR SERVICES

Office Cleaning

Ensuring hygienic and productive work environments.



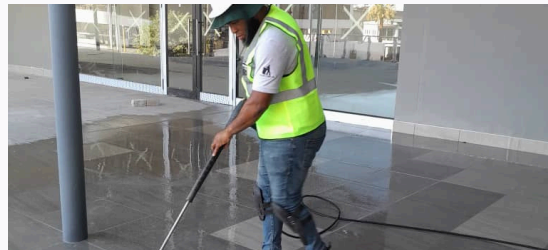
Landscaping

Enhancing outdoor aesthetics and environmental quality.



Floor Treatment

Expert care for various flooring types.



Carpet & Upholstery Cleaning

Deep cleaning to extend the life of fabrics



Window Cleaning

Professional streak-free cleaning for clear views



Supply, Delivery & Manufacturing of Cleaning Materials

We Manufacture quality Cleaning Materials



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WHY CHOOSE US

Expertise

Eight years of industry experience with a proven track record.

Comprehensive Services

From office cleaning to specialised services like window and upholstery cleaning.

Eco-Friendly Practices

Commitment to sustainability with green cleaning methods.

Customer-Centric Approach

Tailored solutions and exceptional customer support.

Highly Skilled Workforce

Trained professionals who uphold the highest industry standards.



OUR APPROACH

A P P R O A C H

Professional Training

Continuous development ensures our team is equipped with the latest techniques.

Quality Assurance

Regular inspections and feedback mechanisms guarantee high standards.

Tailored Solutions

Customised cleaning plans to meet unique client needs.

Eco-Friendly Commitment

Environmentally sustainable practices in all operations.

KEY MILESTONES

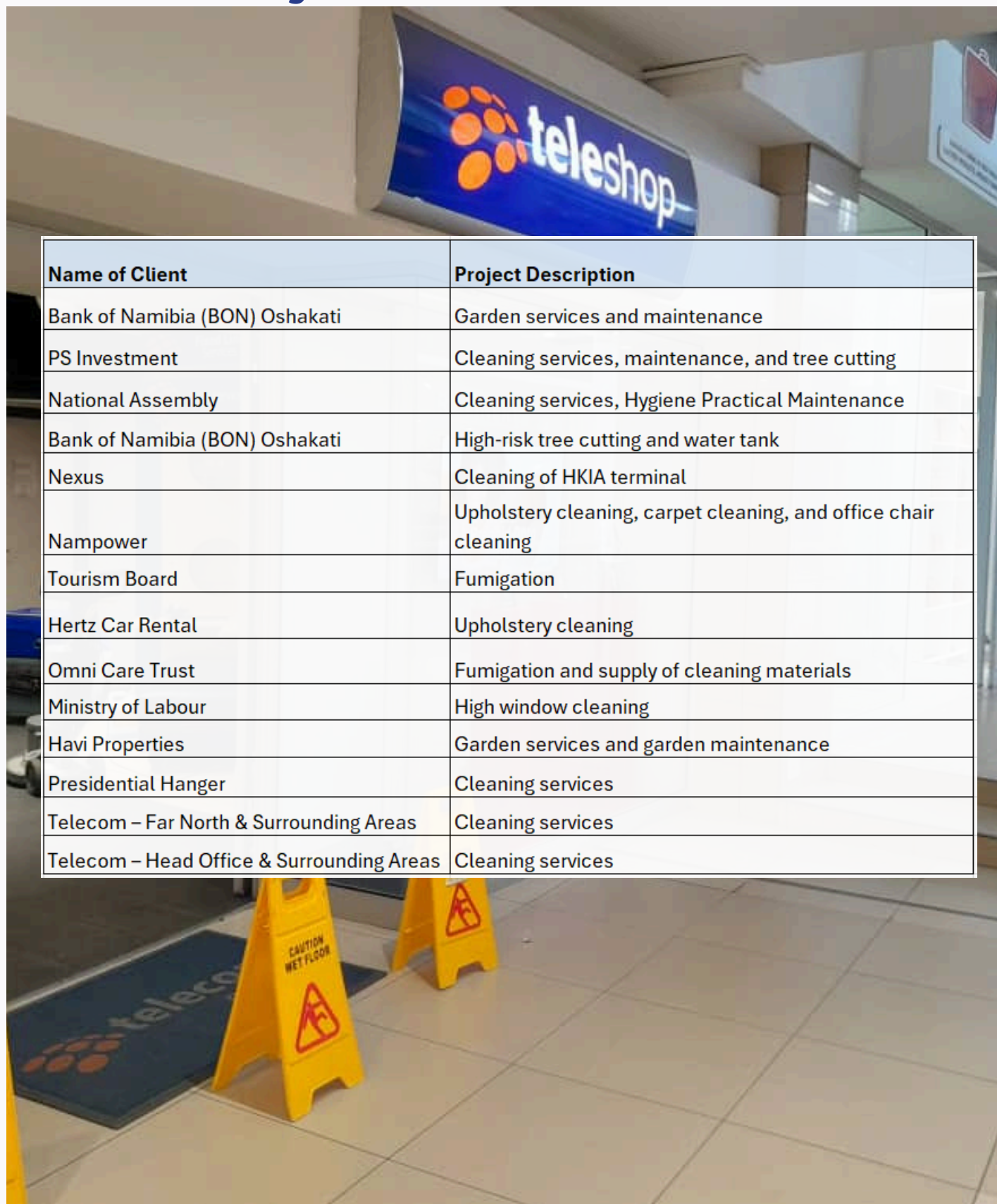
- 2014** Company founded by Kleopas Shipiki.
 - Supply of Cleaning Materials to various companies and Ministries
- 2017** Expanded services to include government offices and hospitals.
 - Cleaning of private homes around Windhoek, Rundu, Walvis, and Outjo
- 2019**
 - Cleaning of high walls and windows for Ministry of Labour
 - Bank of Namibia (Oshakati) – Garden Maintenance
- 2020**
 - Completed high-profile projects like the Presidential Hangar at Eros Airport.
 - Cleaning Airport Terminal – Hosea Kutako International Airport with Nexus
 - Carlo – Upholstery - Cleaning
- 2021**
 - PS Investment Cc - Office Cleaning
- 2022**
 - National Assembly - Cleaning
- 2023**
 - Telecom Namibia (Northern) - Cleaning
- 2024**
 - Afrideca Construction
 - Telecom Head Office and Surrounding Areas
 - Havi Properties

The Namibian cleaning industry is witnessing robust growth, driven by heightened awareness of hygiene. Robsman Investment has capitalised on this trend, building a solid reputation for quality, reliability, and innovation.

- Expert workforce with ongoing training programmes.
- Strong financial foundation for sustained growth.
- Proven track record with high-profile clients.



List of Major recent Clients



Name of Client	Project Description
Bank of Namibia (BON) Oshakati	Garden services and maintenance
PS Investment	Cleaning services, maintenance, and tree cutting
National Assembly	Cleaning services, Hygiene Practical Maintenance
Bank of Namibia (BON) Oshakati	High-risk tree cutting and water tank
Nexus	Cleaning of HKIA terminal
Nampower	Upholstery cleaning, carpet cleaning, and office chair cleaning
Tourism Board	Fumigation
Hertz Car Rental	Upholstery cleaning
Omni Care Trust	Fumigation and supply of cleaning materials
Ministry of Labour	High window cleaning
Havi Properties	Garden services and garden maintenance
Presidential Hanger	Cleaning services
Telecom – Far North & Surrounding Areas	Cleaning services
Telecom – Head Office & Surrounding Areas	Cleaning services

KEY FACTORS



01

Quality

Our commitment to excellence ensures we deliver top-tier cleaning services with attention to detail and the highest industry standards.

02

Sustainability

We integrate environmentally friendly practices into our operations, using biodegradable products and energy-efficient techniques to reduce environmental impact.

03

Client-Centricity

We place our clients at the heart of everything we do, customising our services to meet their specific needs and expectations.

04

Reliability

With a proven track record and consistent performance, we ensure that our services are delivered on time and to the highest standards.

05

Innovation

We continuously improve and adapt to new technologies and methods to provide cutting-edge cleaning solutions that exceed client expectations.

06

Teamwork

Our skilled and dedicated team is our greatest asset. We foster a culture of collaboration, ensuring every member contributes to achieving outstanding results.



COMPETITIVE ADVANTAGE

Niche

We offer specialised cleaning solutions, including eco-friendly practices, tailored to meet the unique demands of industries such as healthcare, corporate offices, and government facilities, setting us apart from competitors.

Easy

We prioritise seamless client relationships, providing responsive customer support and adaptable cleaning schedules that enhance the experience and satisfaction of our clients.

Agile

Our ability to adapt to evolving client needs and industry trends ensures that we deliver solutions aligned with market demands, maintaining a competitive edge in the cleaning industry.

Compact

Our focused and efficient service delivery model ensures high-quality results without unnecessary complexity, offering clients value for their investment.

Function

We combine professionalism and expertise to ensure that our services improve operational efficiency and enhance the overall productivity of our clients' environments.

Trend

As pioneers in sustainable cleaning practices, we embrace innovations such as green cleaning products and energy-efficient methods, leading the way in environmentally conscious cleaning.





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CLIENT SUCCESS STORIES



During the bid period, this company has proven to be a reliable supplier as they ensured timeously delivery of the service.

ROBSMAN INVESTMENT performance was entirely satisfactory, and our office highly recommend them for any services they intend to apply or undertake.

Ms. Emerita Mofuka – National Assembly

DB-Ndhlovu Icon Architects

Robsmen Investment clearly demonstrated that they are a capable, cooperative and reliable sub contractor.

In each of the projects they showed great strength and ability to ensure that the project remained adequately resourced in terms of labour, cash flow as well as plant and equipment.

**Ms Delisa B Ndhlovu– Director
DB-Ndhlovu Icon Architects Inc**



Havi Properties Pty Ltd partnered with **Robsmen Investment** for manhole cleaning, parking area repainting, and dry garden landscaping. Under Mr. Kleopas Shipiki's leadership, the team delivered exceptional results with professionalism and attention to detail.

The project significantly enhanced the property's appearance, showcasing Robsmen's commitment to quality and reliability. Havi Properties highly recommends Robsmen Investment CC for their outstanding service.

Diina Shitula– Managing Director



One of **Robsmen Investment** most impressive aspect is their attention to detail.

They ensure every area is cleaned to the highest standard, and they use high-quality cleaning products equipment.

This has greatly contributed to creating a pleasant and hygienic work environment for our clients and employees.

**Frans Atshipara–
Senior Manager: Procurement**



Robsmen Investment has been providing carpet and upholstery cleaning services to NamPower on ad hock basis.

I am satisfied with the services rendered to us and recommends them for similar service.

**Matheus Shipiki –
Property Manager**



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INVESTMENT_{cc}

THANK YOU

Partner with Robsman Investment — Crafting Cleanliness, Delivering Excellence

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 **Email**

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Created by: Katelago HR Consultants



Kleopas Shipiki
CEO & Founder

A visionary leader with over 10 years in the cleaning industry.

OUR TEAM



Martha Idhenga

Executive: Business Strategies & Performance

Skilled in strategic planning and operational efficiency.

Veikko Nghiwete

Safety Officer

Ensures compliance with safety regulations

Elina Johannes

Cleaning Supervisor

Manages daily operations for seamless service delivery.